

CITY OF SAN ANTONIO
ELECTRIC VEHICLE-for-HIRE (EV) RULES AND REGULATIONS

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Section

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SCOPE AND INTET

These rules and regulations adopted by the City of San Antonio shall be followed by all permit holders, employees, contractors, and drivers providing Electric Vehicle for Hire (EV) service in the City of San Antonio.

SECTION 5000. GENERAL RULES AND REGULATIONS

5000. Electric Vehicle for Hire (EV) shall mean a vehicle propelled by an electric motor (non-combustion) that has a maximum speed of no more than 35 mph and otherwise complies with Federal Motor Safety Standard 500 (49 C.F.R. Section 571.500) for Low-Speed Vehicles.

5001. EVs may only operate on commercial streets in the King William District

5002. EVs shall not utilize a sound amplification system in the King William Historic District.

5003. EVs permit holders, company employees, contractors, and drivers may not solicit.

5004. Hours of Operation. EVs shall not be limited in their operating hours.

5005. The active loading or active unloading may be done in curb cutouts, loading zones, vehicle parking spaces, or similar areas.

5006. EV shall not utilize public right of way to stage or wait for a passenger; this includes curb cutouts, loading zones, vehicle parking spaces, or similar areas.

5007. EVs may not enter areas closed with Public Works Road Closure Permit or SAPD Procession Permit during permitted times. (This area includes sidewalks and streets)

5008. EV permit holders, contractors, or drivers shall obey all traffic laws, signs, and signals.

5009. EVs shall not load, unload, or ride in a bus lane.

5010. EVs shall not operate on any street that has a speed limit that exceeds 35 miles per hour.

5011. EVs shall not operate on any sidewalk, median, bike trail, or hiking trail.

5012. EVs must provide a receipt to passengers that request a receipt.

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5013 – 5099 Reserved

SECTION 5100. ELECTRIC VEHICLE for HIRE (EV) PERMITTING

5100. The number of vehicle permits shall be limited to 10 permits.

5101. Permits will be issued on a first-come, first-serve basis.

5102. The director will re-evaluate the number of permits available in February 2023.

5103 - 5199. Reserved

SECTION 5200. ELECTRIC VEHICLE for HIRE (EV) PERMIT HOLDERS

5200. Each holder shall have a written driver's appearance standard, which has been approved by the director. This appearance standard shall be enforced at all times. These appearance standards shall include the following:

(A) The appearance of independent contractors, drivers, and employees shall be neat and clean, and clothes shall not have holes, stains or rips.

(B) The uniform of independent contractors, drivers, and employees shall display their name and company. This may be accomplished by embroidery or name tags. The name and company name must be visible at all times.

5201. It shall be the responsibility of every holder to require that drivers under their employment or contract be hygienically clean, well-groomed, neat, and suitably dressed.

(A) The term "hygienically clean" shall refer to the state of personal hygiene, body cleanliness, and absence of offensive body odor normally associated with bathing or showering on a regular basis.

(B) The term "well-groomed" shall mean that scalp or facial hair shall be combed or brushed and that all clothing is clean, free from soil, grease and dirt, and without un-repaired rips or tears and shall not present a ragged appearance.

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- 5202.** Permit holders, employees, contractors and drivers are responsible for complying with all rules and regulations of the City of San Antonio, any State of Texas laws or federal laws relating to the operation of a motor vehicle.
- 5203.** Each holder shall supply to the director, upon request, a current list to include contact information of all drivers and contractors.
- 5204.** A holder shall notify the director of an arrest, filing of a criminal complaint, information, or indictment against the holder or one of the drivers employed or contracted by the holder, whether or not any of the foregoing is related to on-duty conduct.
- 5205.** A holder shall return any confiscated city driver permits to the Ground Transportation Unit within three days from the date of confiscation.
- 5206.** Each holder shall conduct himself/herself in a professional manner and resolve all disputes with other holders, the business community, the general public, and public officials with a goal of maintaining a favorable public image for the City.
- 5207.** At the request of the director, a holder shall immediately take an EV out of service and make the EV immediately available to the director.

5208 - 5299. Reserved

SECTION 5300. ELECTRIC VEHICLE for HIRE (EV) DRIVERS

- 5300** EV drivers are required to follow all requirements in Sec. 33-041 Drivers Qualifications
- 5301.** A driver shall have in the driver's immediate possession a valid Texas drivers license while operating an EV and shall present the license upon request. A driver shall have a City-issued drivers permit, and it must be displayed on the EV while in operation.
- 5302.** A driver shall ensure that at all times, the lights, brakes, tires, and any other required items are in good repair, fitted, working properly, and that evidence of proper insurance is carried by the driver.
- 5303.** A driver on duty shall conform to the appearance standards approved by the director for that EV holder. A driver's clothes must be neat and clean in appearance. The clothes must be free of rips, tears, cuts, stains, or odors.
- 5304.** A driver shall be hygienically clean and well-groomed at all times while on duty.
- 5305.** A driver shall provide prompt, efficient service and be courteous at all times to the general public and other city-permitted drivers, and city officials. This prohibits but is not limited to the following: unwanted conversation, verbal abuse, profanity, threats, physical abuse, or throwing objects.

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- 5306.** A driver shall not knowingly allow the unauthorized use of a city drivers permit. The city drivers permit is non-transferable, and it is not to be duplicated.
- 5307.** A driver shall not use another person's city drivers permit.
- 5308.** A driver may not apply for, nor possess more than one city drivers permit at any one time unless authorized by the director.
- 5309.** A driver shall at no time allow anyone else to operate the EV other than another licensed driver that has been permitted for that company.
- 5310.** A driver shall, as soon as practical, notify the director and his employing permit holder of an arrest of the driver or of the filing of any criminal complaint, information, or indictment against the driver, whether or not any of the foregoing is related to on-duty conduct.
- 5311.** A driver shall not drink any alcoholic beverage while on duty.
- 5312.** A driver shall not drive while under the influence of an alcoholic beverage, intoxicating liquor, or any drug (to include prescription drugs) which may impair driving ability.
- 5313.** A driver shall not use, sell, handle or transport illegal narcotics at any time.
- 5314.** A driver shall not give any information as to where narcotics may be obtained for illegal purposes.
- 5315.** A driver shall not operate a EV that is in an unsafe operating condition.
- 5316.** A driver shall not leave the EV unattended except to assist a passenger, unless the EV is secured.
- 5317.** A driver, after receiving a hearing notice for an EV rule violation, shall appear at the time and place for the hearing as indicated on the violation citation. The driver shall also appear at all subsequent hearings relating to the original hearing notice.
- 5318.** A driver when serving suspension time in accordance with these EV rules, shall turn in the city driver's permit to the director at the time and place so directed.
- 5319.** A driver shall not operate an EV while the driver's ability or alertness is so impaired, or so likely to become impaired, through fatigue, illness, or any other cause, as to make it unsafe to continue to operate the EV.

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5320. A driver shall allow the inspection of their EV by City personnel at any time while they are on public streets, including during a trip in which they have been hired.

5321. A driver shall not smoke while on an EV, including while resting and operating

5322. A driver shall not engage in any unlawful or unwanted acts, including but not limited to, immoral acts, assault, reckless driving, vulgar language, or anything that can be considered unprofessional.

5323 - 5399. Reserved

SECTION 5400. ELECTRIC VEHICLE for HIRE (EV)
EQUIPMENT

5400. An EV shall not operate without a valid vehicle permit. A holder shall not alter, falsify, remove, reinstall or tamper with any vehicle permit. Vehicle permits are not transferable from one EV to another.

5401. An EV shall have a valid Texas registration affixed to the windshield.

5402. An EV shall be immediately removed from service if the EV is in an unsafe operating condition.

5403. An EV shall be immediately removed from service if the EV is operating without the minimum insurance requirements set by the City.

5404. An EV shall be removed from service if a correction notice is issued for that vehicle and the deficiency is not corrected within 30 days in accordance with Sec. 33-070 (b).

5405. An EV shall be presented to the director for the annual inspection on the date and time it is scheduled. EVs not presented shall be removed from service.

5406. An EV shall be kept in a clean and sanitary condition at all times. This prohibits, but is not limited to the following: dirt, grime, and stains.

5407. All lights, including all decorative lights, shall be working properly and be free from chips, cracks, or other deficiencies.

5408. An EV shall be free from cracks, chips, tears, or any other damage or deficiencies.

5409. An EV shall comply with the City of San Antonio's Ground Transportation Vehicle Inspection (Safety) Guidelines.

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5410. The Holder and/or driver of the EV shall, at all times provide and maintain in good operating conditions the following items and equipment for each EV:

- (1) White headlight(s) visible from a distance of at least 500 feet;
- (2) Two red taillights visible from a distance of at least 500 feet;
- (3) Front and rear turn signal lights;
- (4) Red stop lights;
- (5) Exterior mirrors mounted on both sides of the vehicle;
- (6) Windshield;
- (7) Seat belts for all designated seating positions (seatbelt for each passenger);
- (8) a roof as designed by the vehicle manufacturer;
- (9) a working horn;
- (10) a slow-moving vehicle sign is attached to the rear of the vehicle and must be visible from behind.

5411. An EV shall have a braking system, activated and operated solely by a driver without assistance from or participation by any passenger.

5412. An EV must have a vehicle identification number (VIN).

5413. EVs shall have a rate card visible to the passenger.

5414. EVs shall have the following on each vehicle that is visible by the consumer:

- (1) The Company's name on both sides and back in 2 ½ inch letters;
- (2) The EV number that identifies the EV to the company in 2 ½ inch numbers;

5415 - 5499. Reserved